

TECHNICAL
COMMUNICATION

NINTH EDITION

JOHN M.
LANNON

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Web Pages and Other Electronic Documents

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Multiple Choice Quiz

This quiz reviews some of the topics in this chapter. The answer choices are randomized, so the quiz will be different every time you take it. For each question, select the button next to the answer you believe is correct. When you are done, click on **Submit for Grade** in order to see how well you did.

- 1 . Online documentation is used in place of paper manuals for
 - A. Error messages and troubleshooting
 - B. Interactive tutorials
 - C. Links to software updates and patches at the manufacturer's web site
 - D. Context-sensitive help
 - E. All of the above

- 2 . *Hypertext* and *hypermedia* can be defined as
 - A. Software expedited for faster use and optimized for speed
 - B. Adding music, animation, video, etc. to your documentation
 - C. Content designed for nonlinear navigation and multiple paths through the material
 - D. Content arranged hierarchically by level of difficulty
 - E. None of the above

- 3 . Some unique characteristics of the Web are
 - A. The Web is turning into an extension of our collective global brain
 - B. Only on the Web you can drill down for research and cruise for dates at the same time
 - C. The Web is dynamic, changing all the time
 - D. Both A and C
 - E. Both B and C